

**FFS**  
**TERMS AND CONDITIONS**

This website [www.futuresoft.gr](http://www.futuresoft.gr) including all information, graphics, documents, text, products and all other elements of the Website and all products offered on this Website and services operated through the Website, is available for your use subject to the terms and conditions set forth in this document.

**PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS WEBSITE. USING THIS WEBSITE INDICATES THAT YOU ACCEPT ALL OF THESE TERMS**

**1. Introduction**

**1.1. Acceptance of Terms and Conditions**

**1.1.1.** These Terms and Conditions are a legal agreement between you, either an individual or an entity, and FFS, regarding the Services, as defined below.

**1.1.2.** Take in consideration that when you use or obtain any current or future FFS products or services, whether free of charge or under payment, whether or not included in the Website, you will be subject to the particular terms and conditions applicable to such services or products due to a Master Service Agreement (MSA), a Service Level Agreement (SLA) or a Statement of Work (SoW).

**1.2. Acceptance of Privacy and Personal Data Policy**

**1.2.1.** The use of our website and of our services are also subject to our Privacy and Personal Data Policy, which covers how we collect, use, share, and store your personal information. By accessing or using this website and our services, you agree to be bound by FFS's Privacy and Personal Data policy.

**1.3. Changes or Amendments regarding the Website**

**1.3.1.** FFS reserves the right to make changes or updates with respect to or in the Content of the Website or the format thereof at any time without notice.

**1.3.2.** FFS reserves the right to terminate or restrict access to the Website or any portion thereof for any reason whatsoever at its sole discretion.

**1.4. Changes or Amendments to the Terms and Conditions**

**1.4.1.** These Terms and Conditions may be amended by FFS at any time upon notice given by any of the following means: a) by email communication to the address provided by you, b) any means of contact that you provided to us for that reason, or c) a general announcement through the Website if the other ways prove to be impossible or would involve a disproportionate effort from our side.

**1.4.2.** Failure to provide or maintain accurate or current contact information by you will not obviate your responsibility to comply with these Terms and Conditions as amended from time to time.

**1.5.** Please check the Website and the Terms and Conditions published on this Website regularly to ensure that you are aware of the latest version of Website and its content.

**1.6.** Your continued use of the Services indicates your agreement to the changes. Access

**IF THIS WEBSITE IS NOT AVAILABLE FOR ANY PERIOD OF TIME, FFS SHALL NOT BE LIABLE. FFS GIVES NO WARRANTIES AS TO THE ACCESSIBILITY, PERFORMANCE OR AVAILABILITY OF THE WEBSITE**

**2. Definitions**

**2.1. FFS, We, Us or Our:** refer to Free Future Soft Systems Ltd

**2.2. You or Your:** refer to the company or other legal entity for which you are accepting this Agreement and subsidiaries of that company or entity.

**2.3. Your Data:** This refers to all electronic data or information submitted by you to the Service, while using the service that do not constitute personal data or personal identification information

**2.4. Personal Data or Personal Identification Information:** any information relating to an identified or identifiable natural person ('data subject').

**2.5. Services:** refers to the collection of software, applications, tools and their updates, relevant services and platforms provided from FFS as they are described at section "Description of Products and Services". Third Party Applications are excluded.

**2.6. Third-Party Applications:** refers to software, applications, tools and their updates provided by other entities/ third parties, that interoperate or communicate with FFS's Services, commonly understood as third-party applications, including but not limited to our Partners.

**2.7. User Content:** data, information, material, and documents, stored within FFS's applications and products, associated or not with accounts of the licensed or authorized user of the relevant applications and products.

**2.8. User Account:** a location on a network used to store data and information such as a computer username, password etc and which may also in some cases allow or does not allow a user to connect to a network, another computer, or other shares.

**2.9. Platform:** our Platform or the platform or systems that we may use by third parties or subcontractors, to provide software as a service (SaaS), platform as a service (PaaS) and infrastructure as a service (IaaS) according to our Agreement

**2.10. Agreement:** The Master Services Agreement and any relevant SLA and SoW between Free Future Soft Software Systems LTD and any other person or legal entity to provide products and services.

### **3. Description of Products and Services**

**3.1.** FFS is a software solutions company, which provides high quality innovative services to companies and organizations in both private and public sector.

**3.2.** FFS software and products enables you to communicate, collaborate, and create using an application, on cloud-based platform and /or on premises by: sharing confidential files from any location, create tasks for the employees, upload relevant documents, coordinate with colleagues, complete projects effectively and efficiently.

**3.2.1. iPPOS Clienteling** a Clienteling and CRM Point of Sales software application for iPads and iPhones.

**3.2.2. iPPOS BackOffice** a Data management system accessed through any WEB browser.

**3.2.3. iPPOS Travel Retail** a Clienteling and CRM software available on iPads and iPhones.

**3.2.4. FS RETAIL** a system based on the F.F.S. platform (Futuresoft Framework System), a platform created solely by Free FutureSoft, to manage stores across many markets effectively comprising sales reporting tools, product inventory, customer registration, invoicing, order management, payment tracking.

**3.2.5. FS Payroll** a highly flexible payroll application that takes into account all possible parameters needed by the HR department

**3.2.6. FS Timer** a time & attendance software with a powerful and easy to use interface that offers real time insight to manage an important HR function: attendance.

**3.3.** All of the above-mentioned products shall be provided with the license to use-only according to a specific MSA – SLA – SoW between you and FFS

**3.4.** FFS may provide one or more of the above-mentioned products and/or services

**3.5.** All services performed pursuant to all MSA SLAs SOWs, Change Orders between you and FFS shall be collectively referred as Services and will be subject to all terms and conditions set forth herein and the particular agreement.

### **4. Use of the Website**

**4.1.** You agree to visit and use the Website, only for purposes permitted by these Terms and Conditions and in particular only to be informed about FFS products and services

**4.2.** You are responsible to ensure that the use of the website, not contravene applicable laws, rules, or regulations, of the country, state, or locality where you reside, or the country, state, or locality where FFS is located or operates. This includes complying with applicable export and import restrictions as well as other restrictions.

**4.3.** You may not use this Website for any purpose that is: a) unlawful, b) prohibited by these Terms and Conditions, or c) in any way interferes or attempts to interfere with the proper working of this Website, or in any manner that could damage, disable, overburden, or impair this Website, or that interferes with any third party's use and enjoyment of this Website.

**4.4.** You agree not to use any software (yours or of a third-party) that intercepts, "mines", or otherwise collects information or materials from or through the Website.

**4.5.** You may not submit, transmit or display part or the whole content of the website in a context, which may be deemed as defamatory, libelous, obscene, harassing, threatening, incendiary, abusive, racist, offensive, deceptive or fraudulent, encouraging criminal or harmful conduct, or which otherwise violates the rights of FFS or any third party (including any intellectual property

rights, privacy rights, contractual or fiduciary rights), or otherwise shows any person, entity or brand in a bad or disparaging light.

**4.6.** You shall not institute, assist, or become involved in an attack upon FFS's website or otherwise attempt to disrupt the FFS's website proper function. Any relevant action or attempt is a violation of criminal and civil laws in most jurisdictions and, FFS reserves the right to seek damages from any such user to the fullest extent permitted by law.

**4.7.** You may not use FFS's website to design, develop, distribute and/or otherwise transmit or execute, any virus, worm, Trojan Horse, time bomb, web bug, spyware, malware, or any other computer code, file, or program that may or is intended to damage or hijack the operation of any hardware, software, or telecommunications equipment, or any other actually or potentially harmful, disruptive, or invasive code or component

**4.8.** You may not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the FFS Services or FFS's systems or networks connected to the FFS website, or otherwise interfere with or disrupt the operation of any of the FFS Services, or the servers or networks that host them or make them available, or disobey any requirements, procedures, policies, or regulations of such servers or networks.

**4.9.** You may not use any FFS's website in connection with any form of spam, unsolicited mail, fraud, scam, phishing, "chain letters", "pyramid schemes" or similar conduct, or otherwise engage in unethical marketing or advertising.

## **5. Use of Services (Software, Applications and updates)**

**5.1.** Any Service (including intermediate and final work product) that FFS will undertake to prepare or provide will provide it according to the Agreement between FFS and You. That agreement will define the specifications and the particular schedule for the development and delivery of the Services. Nevertheless:

**5.2.** You shall use, FFS's Services, only for purposes permitted by the Agreement between FFS and you, and you are responsible to ensure that you do not contravene applicable laws, rules, or regulations, of the country, state, or locality where you reside. This includes complying with applicable export and import restrictions as well as other restrictions.

**5.3.** You may not use our Services for any purpose that is: a) unlawful, b) prohibited by the agreement between FFS and you, or c) in any way interferes or attempts to interfere with the proper working, in any manner that could damage, disable, overburden, or impair, our or third party's systems or software, or that interferes with any third party's use and enjoyment of the Services.

**5.4.** You will not to access (or attempt to access) any of the Services by any means other than through the means that is provided by FFS or its authorized partners.

**5.5.** You will not to use any software (yours or of a third-party) that intercepts, "mines", or otherwise collects information or materials from our Services.

**5.6.** You may not use FFS Services and/or Apps and Platforms to submit, transmit or display any Content, or use Licensed Content in a context, which may be deemed as defamatory, libelous, obscene, harassing, threatening, incendiary, abusive, racist, offensive, deceptive or fraudulent, encouraging criminal or harmful conduct, or which otherwise violates the rights of FFS or any third party (including any intellectual property rights, privacy rights, contractual or fiduciary rights), or otherwise shows any person, entity or brand in a bad or disparaging light.

**5.7.** You may not use FFS Services and/or Apps and Platforms to design, develop, distribute and/or otherwise transmit or execute, any virus, worm, Trojan Horse, time bomb, web bug, spyware, malware, or any other computer code, file, or program that may or is intended to damage or hijack the operation of any hardware, software, or telecommunications equipment, or any other actually or potentially harmful, disruptive, or invasive code or component

**5.8.** You shall not institute, assist, or become involved in an attack upon any FFS server or otherwise attempt to disrupt the FFS servers. Any relevant action or attempt is a violation of criminal and civil laws in most jurisdictions and, FFS reserves the right to seek damages from any such user to the fullest extent permitted by law.

**5.9.** You may not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the FFS Services or FFS's systems or networks connected to the FFS Services, or otherwise interfere with or disrupt the operation of any of the FFS Services, or the

servers or networks that host them or make them available, or disobey any requirements, procedures, policies, or regulations of such servers or networks.

**5.10.** You may not use any of the FFS Services and/or User Platform in connection with any form of spam, unsolicited mail, fraud, scam, phishing, "chain letters", "pyramid schemes" or similar conduct, or otherwise engage in unethical marketing or advertising.

## **6. User Content**

**6.1.** Our Services permit users to upload data, information, material, and documents to be stored and associated with User Accounts. Subject to the specific terms of the relevant agreement and these Terms and Conditions, that User Content may be used in any manner that has been authorized by you. It is your responsibility to determine what additional limitations, if any, are placed on the use of the User Content distributed within your working group.

**6.2.** If you obtain unauthorized access to materials created or used by others outside of your working group in conjunction with the FFS Service, you have no right to use such materials in any way.

**6.3.** You acknowledge and agree that FFS has no liability of any kind should i) members of your working group, ii) other persons whom you have allowed to have access to your User Content or iii) any third party modify, destroy, corrupt, copy, or distribute your User Content.

**6.4.** FFS does not own any User Content and will not monitor, edit, or disclose any information regarding you or your User Account, including any User Content, without your prior permission except in accordance with these Terms and Conditions or Privacy Policy.

**6.5.** FFS also does not review, inspect, edit or monitor any User Content stored by you or any other user of the Services, including, without limitation, for viruses, worms, "Trojan horses" or any other similar contaminating or destructive features.

**6.6.** FFS reserves the right, solely upon its own discretion, to refuse, remove or disable access to User Content stored on FFS' servers that FFS become aware that may be illegal or may violate the terms of these Terms and Conditions, although it has no obligation to do so.

**6.7.** You are solely responsible for protecting the information on your computer or your other devices for example, by installing anti-virus software, updating your applications, password protecting your files, and preventing third party access to your computer.

**6.8.** You understand that users of FFS Services may store User Content that is unusable due to corruption from viruses, software malfunctions or other causes. FFS is not responsible for any damage that any user may incur through the sharing and use of such User Content.

**6.9.** You are solely responsible and liable with respect to any of the uses of the FFS which occur under your User Account, and for any of your User Content (including for any consequences of using or publishing such User Content on or with respect to the FFS).

**6.10.** You own all rights in and to any content uploaded by you to our Platform or to the platform or systems that we may use by third parties or subcontractors, to provide SaaS, PaaS and IaaS according to our Agreement, including any designs, images, animations, videos, audio files, fonts, logos, illustrations, compositions, artworks, interfaces, text, literary works and any other materials, or otherwise have (and will continue to have) the full power, title, licenses, consents and authority, in and to the User Content, as necessary to legally use, publish, transfer or license any and all rights and interests in and to such User Content.

**6.11.** You are responsible and liable to guarantee that the User Content is (and will continue to be) true, current, accurate, non-infringing upon any third party rights, and in no way unlawful for you to possess, post, transmit or display in the country in which you or your User Platform's visitors and users ("End Users") reside, or for FFS and/or your End Users to use or possess in connection with the FFS.

**6.12.** You are responsible and liable to obtain all consents and permissions required under all applicable laws, regarding the posting, transmission and publication of any personal information and/or image or likeness of any person, entity or property, which is part of the User Content, and you, will adhere to all laws applicable thereto.

## **7. Intellectual Property**

**7.1.** Copyright, trademark and all other proprietary rights in the Website, Content (including but not limited to software, services, audio, video, text and photographs) and/or Services, rest with FFS and/or its licensors.

**7.2.** Unless otherwise specifically provided herein or authorized by FFS in writing, all rights in the Website, Content and/or Services not expressly granted herein are reserved. You agree not to copy, republish, frame, make available for download, transmit, modify, rent, lease, loan, sell, assign, distribute, license, sublicense, reverse engineer, or create derivative works based on the Content, Website, its products or Services.

**7.3.** FFS hereby disclaims any rights to trademarks, service marks, trade names, logos, copyright, patents, domain names or other intellectual property interests of third parties. All intellectual property interests of third parties referenced herein, including without limitation Third Party Material or otherwise provided on this Website are the properties of their respective owners. FFS disclaims any proprietary interests in the intellectual property rights other than their own.

## **8. Communicating of Users**

**8.1.** FFS's Apps, and Services may allow you to establish communication of users through a third-party Virtual Machine Assistant (VMA) or other means of communication. Discretion and appropriate safeguards should be used when disclosing any information through these means, as third parties may access it. Use or process of any personal data or personally identifiable information, and your options regarding our use of this information, are subject to FFS's Privacy Policy.

## **9. Security**

### **9.1. Information and Materials Provided by You**

**9.2.** All materials, documents, communications, or information submitted to, sent through, or stored on FFS's apps or systems by you will or your users will be also subject to these Terms and Conditions and Privacy and Personal Data Policy. The security of such information is very important to FFS.

### **9.3. Security of User Account**

**9.3.1.** FFS products permit you to create user accounts ("User Account") which, upon your choice, may require codes or passwords necessary to access and use certain features or functions. In creating a User Account, you agree that you will be responsible and liable to inform any user that he has to submit accurate, current and complete information.

**9.3.2.** FFS reserves the right to suspend or terminate accounts, which reasonably suspects to be used in contradiction to the terms herein or hinder the security of its systems and/or services.

**9.3.3.** You may also access the Website, FFS Apps, and Services by a third-party social network account, such as a Facebook, Instagram or Twitter account. FFS will not collect any personal profile and activity information from that third-party social network. However, please note that by doing so, you are responsible and liable to guarantee that FFS would not be able to access all of your data or your user's data, in connection with a Facebook account, including, without limitation, friends lists, pictures posted, businesses and stories 'liked', places visited, etc.

**9.3.4.** You and your users will be responsible and liable to choose a personal, non-transferable password. User Accounts may not be "shared" or used by more than one individual. You and your users are solely responsible for all activities that occur under a User Account, whether or not you authorized such use.

**9.3.5.** You agree and understand that you are responsible for maintaining the confidentiality and security of all usernames and passwords associated with any User Account you use to access the Services.

**9.3.6.** You may not use anyone else's User Account at any time, without the permission of such account holder.

### **9.4. Security of User Content**

**9.4.1.** FFS will use all commercially reasonable efforts to restrict access to your User Content only to authorized persons. However, no password-protected system of data storage and retrieval can be entirely impenetrable even password protected. Although FFS strives to make sure that all data on the Website and our Systems and Platforms is secure, you hereby acknowledge and accept that it may be possible for an unauthorized third party to access, view, copy, modify and distribute the data and files you store on the Website or via Services.

**9.5.** FFS is not liable for any harm caused or related to the theft or misappropriation of a username, password, User Content, disclosure of a user name or password, or authorization of anyone else to use a user name or password. However, you could be held liable for losses incurred

by FFS, another user or any third party due to misappropriation and use of a User Account. If you become aware of any unauthorized use of your User Account, please notify FFS immediately.

**9.5.1.** For more information about the technical security under which we process personal data please refer to our Privacy and Personal Data Policy and/or the terms of your Agreement with us

## **10. Privacy and Personal Data Policy**

**10.1.** FFS respects privacy and the use and protection of personal data or information.

**10.2.** Please see our Privacy and Personal Data Policy for important information and disclosures relating to the collection and use of personal information in connection with the use of this Website.

**10.3.** Please read our Privacy and Personal Data Policy, which describes how FFS's Apps and Systems collect, use, disclose, manage and store personal data.

**10.4.** If you are a visitor, user or customer of any of our Customer(s), and would like to make any requests or queries regarding your Personal Information, please contact such Customer(s) directly.

**10.5.** If you wish to access, correct, amend, or delete inaccurate information processed by FFS on behalf of its Customer(s), please direct your query to the relevant Entity (who is the "Controller" of such data). Otherwise please use the contact details provided at our Privacy and Personal Data Policy.

**10.6.** If requested to remove any Users-of-Users Personal Information, we will respond to such request according to the directions and within the time frame that the Controller will set.

## **11. Security of Systems and Personal Data**

**11.1.** FFS has a holistic approach regarding the protection of systems and personal data and as an element of proof we have been certified with ISO 9001 Quality Management Systems and ISO/IEC 27001 Information Security Management

**11.2.** For more information regarding the security under which we process personal data please refer to our Security Policy Privacy, the Personal Data Policy and/or the terms of your Agreement with us

## **12. Technical Support**

**12.1.** FFS will provide technical support for the use of its Apps, Software and its Services according to the specific Agreement. Generally, you should describe the nature of the problem to be resolved as well as providing information necessary to assist FFS to diagnose or resolve the issue.

**12.2.** FFS will make reasonable efforts to respond to such requests in a timely manner.

**12.3.** Although FFS cannot guarantee that a technical support issue will be resolved, FFS will make reasonable efforts to perform technical support services in a professional manner.

## **13. Software**

**13.1.** FFS offer certain software, to be used in conjunction with the Services. Such Software shall be licensed subject to the terms of the applicable end use license agreement. Both the Software and any accompanying documentation are the copyrighted works of FFS. You must agree to the terms of the applicable end user license agreement prior to use of such Software.

**13.2.** FFS unless otherwise provided in the Agreement with you, makes no warranty that:

- i.** either the Services or Software will meet your requirements;
- ii.** either the Services or Software will be uninterrupted, timely, secure, or error-free;
- iii.** results that may be obtained from the use of the Services or Software will be effective, accurate, or reliable;
- iv.** the quality of any Services or Software purchased or accessible by you will meet your expectations;
- v.** any errors in the Services or Software, or any defects in the Website, Services or Software will be corrected.

## **13.3. Service and Software Updates**

**13.3.1.** You recognize and agree to the condition that the Services will be updated and modified from time to time. These modifications may take the form of bug fixes, enhanced functions, new modules, changes in the user interface, conformity to new regulations, or other forms. Such updates and modifications can be made without advanced notice. Our Software may automatically download and install subsequent updates for such Software from FFS. These updates are designed to improve, enhance and further develop the Software and may take the form of bug fixes, enhanced functions, new software modules and completely new versions. You agree to receive such updates (and permit FFS to deliver these to you) as part of your use of the Software.

## **14. Warranties and Disclaimers**

**14.1.** All content and/or services are provided "as is" and "as available."

**14.2.** FFS hereby expressly disclaims any representations or warranties of any kind, express or implied, including without limitation warranties of merchantability, fitness for any particular purpose, non-infringement, or as to the operation of this website, services or the content.

**14.3.** You hereby warrant that:

- i.** you have full power and authority to enter into the Terms and Conditions;
- ii.** you are of legal age to form a binding contract with FFS;
- iii.** you shall perform all of your obligations under these Terms and Conditions in accordance with applicable laws; and

**14.4.** FFS does not warrant or make any representations as to the security of this website, content or services.

**14.5.** You acknowledge that any information sent may be intercepted in transmission or otherwise. FFS does not warrant that the website, content or the servers which make this website available or electronic communications sent by FFS are free from viruses or any other harmful elements.

**14.6.** FFS assumes no liability for any computer virus or other similar software code that is downloaded to your computer from the website or in connection with any services or products offered through the website.

**14.7.** No advice or information whether oral or written, obtained by you from FFS or from the website shall create any warranty not expressly stated in the Terms and Conditions .

**14.8.** This website may contain references to specific FFS products and services that may not be available in a particular country. Any such reference does not imply or warrant that any such products or services shall be available at any time in any particular country.

**14.9.** FFS may (however it shall have no obligation to do so), screen, monitor and/or edit any Platform and/or User Content, at any time and for any reason, with or without notice.

**14.10.** FFS does not recommend the use of the FFS Services for hosting of personal content and shall not bear any security or integrity obligations or risks regarding breach or damage to any such content.

**14.11.** Notwithstanding anything to the contrary in the foregoing, in no circumstances may FFS be considered as a "publisher" of any User Content, does not in any way endorse any User Content, and assumes no liability for any User Content uploaded, posted, published and/or made available by any User or any other party on and/or through the FFS Services, for any use by any party, or for any loss, deletion or damage thereto or thereof or any loss, damage, cost or expense that you or others may suffer or incur as a result of or in connection with publishing, accessing and/or relying on any User Content.

**14.12.** Furthermore, FFS shall not be liable for any mistakes, defamation, libel, falsehoods, obscenity, pornography, incitement and/or any other unlawful and/or infringing User Content you or any other party may encounter.

**14.13.** In no event shall FFS or any of its affiliates be liable for any direct, indirect, consequential, punitive, special or incidental damages (including, without limitation, damages for loss of business, contract, revenue, data, information or business interruption), under any theory of liability, resulting from, arising out of or in connection with the use of, or inability to use this website or the content, products, services, the statements or actions of any third party on or through this website, any unauthorized access to or alteration of your transmission or data, any information that is sent or received, or not sent or received, any failure to store data, any loss of data, loss or damage to files, loss or damage to the content, any services available through the website that are delayed or interrupted, even if FFS has been advised of the possibility of such damages. any action brought against FFS pertaining to or in connection with this website must be commenced and notified to FFS in writing within one (1) year after the date the cause for action arose.

**14.14.** Some jurisdictions do not allow the exclusion of implied warranties or limitations, so the above limitations may not apply to you.

## **15. Indemnification**

**15.1.** You hereby agree to indemnify and hold harmless FFS, its affiliates, officers, directors, agents, and employees, from any expense, loss, claim, damage, fine, penalty or liability, including

reasonable fees for attorneys and other professionals, payable under any judgment, verdict, court order or settlement, to the extent resulting from any claim, demand, action, suit, arbitration, or other proceeding initiated by any third party, including the assessment, claim or demand by a governmental agency or entity, arising out of your breach of these Terms and Conditions .

## **16. Fees and Payment**

**16.1.** All rights and privileges provided or related to the use of our services, are subject to a monetary compensation. FFS offers various Services, with different fees and functionality features.

**16.2.** Payment for Services shall be at prices as agreed upon between you and FFS at the relevant Agreement.

**16.3.** In case of non-payment for any reason, FFS reserves the right to immediately terminate the User's access to the Services.

## **17. Term/Termination**

**17.1.** The term of these Terms and Conditions regarding the use of the Website shall begin when you start using this Website

**17.2.** The term of these Terms and Conditions regarding the use of the Services shall continue until the agreed period unless otherwise terminated by FFS or you by written notice. In the latter case, FFS reserves the right to change, suspend or discontinue the Services or any portion thereof, at any time.

**17.3.** If you want to terminate any legal agreement with FFS (i.e. these Terms and Conditions), you may do so by notifying FFS at any time in writing.

**17.4.** FFS reserves the right to terminate these Terms and Conditions with you at its own discretion at any time, upon notice, and without any liability to FFS whatsoever.

## **18. Force Majeure**

**18.1.** FFS will not be liable for any nonperformance, delay, error, data loss or other loss caused by any events or conditions that are beyond the reasonable control of FFS.

## **19. Injunctive Relief**

**19.1.** You acknowledge and agree that any violation or breach of these Terms and Conditions may cause FFS immediate and irreparable harm and damages. As a result, FFS has the right to, and may in its discretion, immediately obtain preliminary injunctive relief (including, without limitation, temporary restraining orders) and seek permanent injunctive relief regarding any violation or breach of these Terms and Conditions. In addition to any and all other remedies available to FFS in law or in equity, FFS may seek specific performance of any term in these Terms and Conditions.

## **20. Severability**

**20.1.** These Terms and Conditions will be enforced to the fullest extent permitted by applicable law. If for any reason any provision of these Terms and Conditions are held to be invalid or unenforceable under applicable law to any extent, then (a) such provision will be interpreted, construed or reformed to the extent reasonably required to render the same valid, enforceable and consistent with the original intent underlying such provision and (b) such invalidity or unenforceability will not affect any other provision of this Agreement.

## **20.2. Applicable Law & Jurisdiction**

**20.3.** These Terms and Conditions shall be governed by and construed in accordance with the laws of the Athens Greece.

**20.4.** You agree to the exclusive jurisdiction of the courts of Athens Greece for any claim or cause of action arising out of, or relating to or in connection with these Terms and Conditions or this Website, provided that such exclusivity does not apply to legal actions initiated or brought by FFS.

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**22.** This Website and accompanying products and documentation are the copyrighted property of FFS and/or its licensors and protected by copyright laws and international intellectual property treaties. FFS and related logo, and all related product and service names, design marks and slogans are the trademarks and/or registered trademarks of FFS.

**23.** All other product and service marks contained herein are the trademarks of their respective owners.

**24.** Any use of the FFS or third party trademarks or logos without the prior written consent of FFS or the applicable trademark owner is strictly prohibited.